

# Shelters and Meals Bulletin 11/26/2024

Information Department

Central Library of Rochester and Monroe County

(585) 428-8020

## **Asbury First United Methodist Church**

(585) 271-1050

1050 East Avenue Rochester, NY 14607

[asburyfirst.org](http://asburyfirst.org)

Breakfast served Wednesday-Friday, 7 - 9 a.m. at Covenant United Methodist Church (1124 Culver Road) ---- Bus Number 41 (Culver/Goodman Crosstown)

Sunday Lunch served 12 - 1 p.m. at Asbury First United Methodist Church (main church building)

Personal Problem Solving can be utilized by calling the main office (585-271-1050) to receive a referral from the pastor to a social worker.

UR Well Clinic: Thursdays 6 - 8 p.m. **made by appointment only**

Showers available Wednesday - Friday, 7 - 9 a.m. (first come first serve)

Laundry available Wednesday - Friday, 7 - 9 a.m. **by appointment only, toiletries provided**

Haircuts offered every last Sunday of the month, 12 - 1 p.m. (first come first serve)

## **Baber AME Community Church**

(585) 461-1395

550 Meigs Street Rochester, NY 14607

<https://baberrochester.org/>

Community Meal each Saturday, 11:30 a.m. – 12:30p.m.

## **Baden Street Settlement, Inc.**

(585) 325-4910

152 Baden Street Rochester, NY 14605

<https://badenstreet.org/>

## **Emergency and Family Assistance Department**

585-325-4910 ext. 1134

13 Vienna Street Rochester, NY 14605

Clothing available for those in need: Monday - Thursday 2-4 p.m.

The EFA assists individuals seeking emergency assistance and resolves immediate needs for food, clothing, rent/mortgage, transportation, vital records, advocacy and ultimately identifies steps to avoid a repeat crisis. **No appointment necessary.** Additionally, families and individuals are referred to other services such as substance abuse treatment programs, case management services, and job training or employment programs as needed. The goal of the EFA is to assist residents to become financially self-sufficient.

### **Bethany House**

(585) 454-4197

1111 Joseph Ave Rochester, NY 14621

[www.bethanyhouserocny.org](http://www.bethanyhouserocny.org)

Bethany House proudly provides temporary housing, assistance and support to women and children in Rochester, NY afflicted with homelessness and instability from domestic violence, incarceration, addiction, mental health, physical illness, or poverty. Bethany House promotes peace, equality, and compassion through the dignity of persons, solidarity of community and inclusivity of all.

Services are FREE and open to women in the community. No restrictions of age, race, income, religion, sexual orientation, or gender identity.

Offering:

- Transitional housing for up to 45 days- request can be made via phone or email: [info@bethanyhouserocny.org](mailto:info@bethanyhouserocny.org)
- Food pantry by appointment only (Tuesday-Thursday 10 a.m. - 1 p.m.) (Women as head-of-household only, proof of family size required, NO income guidelines or restrictions)
  - Children's closet: Baby clothing, diapers, wipes and formula available at appointment
- Feminine hygiene products
- Weekly Wednesday community service & dinner (service starts at 5:30 p.m., dinner at 6)

### **Blessed Sacrament Church**

(585) 271-7240

534 Oxford Street Rochester, NY 14607

259 Rutgers Street Rochester NY14607 (mailing address)

<https://southeastrochestercatholics.org/> Email: [anne.bowes@dor.org](mailto:anne.bowes@dor.org) for more information

Provides take out dinner Monday - Friday from 5:30 - 6:30 p.m.

September - June: Monday - Friday

July & August: Monday, Tuesday, and Wednesday

### **Cameron Community Ministries**

(585) 254-2697

48 Cameron Street Rochester, NY 14606

<https://cameroncommunity.org/>

Free lunch program: Monday - Friday 12 - 1:30 p.m.

To make an appointment with the emergency food pantry, call ahead at 254-2697 ext. 113

Afterschool Programs, Teen Center

In addition to daily meals, services such as free books, free bread and emergency food, social workers, Food Stamp information are available as well as other community services.

They also provide the opportunity for those receiving public assistance to work with them, gaining work skills and positive references for job applications through the WEP Program at RochesterWorks.

Clothing Boutique: provides clothing, linens, baby items and hygiene products (small fee for the hygiene products) Monday - Wednesday, 9 a.m. and 2 p.m. (by appointment).

Open shopping on Thursday, 12 - 4 p.m. (585) 254-2697 ext. 111

Free haircuts: Monday - Wednesday 10 a.m. - 2 p.m. (by appointment only) (585) 254-2697 ext. 108

### **Catholic Charities Family and Community Services (CCFCS)**

(585) 546-7220

87 N. Clinton Ave Rochester, NY 14604

<https://ww2.fcscharities.org/>

Emergency housing, food, clothes, drug treatment and job training, employment, coordination of care.

Food Pantry on St. Paul

**Community Resource Services (CRS):** CRS is Catholic Family Center's emergency services provider for families and individuals seeking emergency assistance for immediate basic needs of daily life. Providing basic needs services for almost 30 years, the goal is stabilizing individuals and families that are in crisis.

Please call (585) 232-2050 and leave a detailed message with your emergency and a team member will reach out to schedule an appointment within 2-3 business days. Assistance is available in Spanish. **La asistencia á disponible en español.**

**Features:** Services include crisis intervention/basic needs services: food pantry, prescription assistance, housing issues, holiday programs, financial assistance and case management for families in economic crisis.

**Building Community:** The residential programs include intensive stabilization and rehabilitation programs as well as community residences. Each provides quality residential services and care to individuals seeking to address their chemical dependency problems. Individuals appropriate for residential services also participate in outpatient treatment services and/or other support services. Services include:

- Housing in a supportive recovery-oriented community
- Relapse prevention support group
- Individual counseling support
- Case management
- Vocational/Educational development
- Transitional services development
- Addiction education and Life Skills Classes including Anger Management and Relapse Prevention
- Recreational, sober, fun activities

**Strengthening Families:** Located at 79 N Clinton Ave Children and Youth Health Homes provide services for currently Medicaid-covered (or able to qualify for Medicaid), eligible children/youths under the age of 21 such as:

- Connecting to mental health and substance abuse providers
- Helping to obtain needed medications and medication management
- Advocacy and support in medical, mental, academic and court settings
- Housing assistance
- Medical appointment transportation
- Link to other social services, such as food, benefits and locating transportation
- Connecting with other community supports and develop life skills
- Programs to help with economic and financial improvement
- Employment Services such as job training, resume building, interview skills, and job application assistance
- Assistance in maintaining a job
- Assistance with improving academic achievement
- Help obtaining a GED

**Empowering the Vulnerable:** Emergency Shelters and Transitional Housing: The shelter program consists of Emergency Shelters and Permanent Supportive Housing programs. CFC serves Monroe County residents, both individuals and families, who are homeless.

- **Francis Center**, for men
- **Sanctuary House**, for women and women with children
- **Place of Hope**, for single women, women and children and intact families

Residents receive the following services:

- Safe and secure overnight accommodations
- Three nutritious meals a day; all residences with children are provided meals as monitored by the Children Adult Care Feeding Program (CACFP)

- Individualized case management services that include intake/assessment service planning, information/referral and follow-up
- Alcohol/substance abuse and mental health referral
- On-site drug and alcohol education, literacy training, employability assessments, and other services as needed
- Housing assistance

Lafayette Housing provides 26 safe, affordable apartments along with case management for families and individuals who are homeless or at risk of becoming homeless.

- A safe, affordable apartment for individuals and families
- Case management services that include intake/assessment and service planning information/referral and follow-up
- Alcohol/substance abuse and mental health referral
- On-site drug and alcohol education, literacy training, employability assessments and other services as needed

**Welcoming Refugees & Immigrants:** Offers a broad set of services that help refugees make the most of the fresh opportunities available to them in the Rochester community. The CFC's Refugee resettlement Program equips newly arrived refugees with services, resources, training, and other supports that allow them to rebuild hopeful lives and pursue enriching opportunities in their adopted homeland. Working in close coordination with local service providers, the services address the needs of refugees in a holistic and culturally appropriate manner.

### **Central Church of Christ**

(585) 325-6043

101 South Plymouth Avenue Rochester, NY 14608

<http://central-church-of-christ.homestead.com/Home.html>

“Meals with Love” and “Clothing Distribution” 1<sup>st</sup> and 3<sup>rd</sup> Saturday 11:30 a.m. - 1 p.m.

“Jumpstart Breakfast” Sundays 8:30 a.m.

### **Center for Youth**

#### **LGBTQIA+ Safe Zone**

(585) 473-2464 Main non-crisis number

(585) 271-7670 24 Hour Crisis Line

905 Monroe Avenue Rochester, NY 14620

[www.centerforyouth.net](http://www.centerforyouth.net)

Hours: M-F 9:00 a.m. – 9:00 p.m.

#### **Shelter, Housing & Crisis Services**

Crisis Nurseries, Permanent & Transitional Housing, Emergency Shelter, Safe Harbour, Street Outreach and Nook Food Security Cupboard.

Permanent & Transitional Housing: housing youth in need, both long-term and short-term, through the following programs:

- **Extended Host Home Program:** Individuals or families that provide a home-based emergency and or longer-term housing option for young pregnant or parenting people in our community ages 16-22. **Immediate Host:** Short-term emergency beds for stays up to 14 days, but as short as one night and **Longer-term Host:** This is a longer-term model of hosting a pregnant or parenting young person.

**Chrysalis House:** Provides a beautiful living environment for young women who may be pregnant or have children for up to 18 months. The program has the capacity to serve six mothers with two additional beds for young women who are pregnant or do not have children.

**New Beginning House:** Multi-unit house serves six young men 18-21, two residents to an apartment. The young men are finishing high school or vocational program, preparing to take their Test Assessing Secondary Completion and/or seeking employment. Most stay for up to 6 months but will have the opportunity to stay longer if in the process of completing high school.

**The Arnett House:** LGBTQ and trafficked homeless youth: Support and advocacy for LGBTQ and trafficked homeless youth.

Transitional Living Program apartments and Rapid Rehousing Program: Provides safe housing for both young men and women.

**Nook Food Security Cupboard:** The Nook is a small food and supply cupboard at the main offices. Young people have access to non-perishable foods, hygiene items and household supplies.

Street Outreach: Provides on-the-street services, including crises and survival care and referral information to street youth in an attempt to increase their personal safety and encourage them to partner with us to leave the streets for a more stable living environment.

Safe Harbour: The Safe Harbour Team provides case coordination and advocacy for commercially sexually exploited youth. Help with access to medical care, mental health counseling, financial assistance, emergency shelter and other basic living and safety needs.

Emergency Shelter: 13-bed shelter serves youth, 12-17 years old for up to 30 days. It is free, confidential and voluntary. Provides for each youth's basic needs, including meals, clothing and hygiene items; transportation and arrangements for continued school attendance or employment and an allowance through an in-house work incentive program; attention to medical needs. Youth who stay must sign the Clients Rights and Responsibilities Agreement.

### ***Crisis Nurseries***

There are two facilities: On the westside is Rochester on Genesee Park Blvd and in the northeast quadrant, Owen's House. Both are located within 2 miles of major healthcare medical facilities. They are both open 24/7 365 days a year and staffed by The Center for Youth and volunteers.

### ***Crisis Nursery of Greater Rochester- The Genesee Park Boulevard Nursery***

(585) 235-5750

201 Genesee Park Blvd Rochester, NY 14619

***Owen's House***

(585) 473-2464

464 Rosewood Terrace Rochester, NY 14609

Delivers free, temporary childcare during family emergencies, including but not limited to: medical emergencies, unexpected illness, accidents, unemployment, mental health episodes, unexpected death, domestic violence, homelessness, legal issues, unstable/unsafe housing.

**Christ Church**

(585) 454-3878

141 East Avenue Rochester, NY 14604

[www.christchurchrochester.org](http://www.christchurchrochester.org)

A Meal and More provided Wednesdays, 11:30 a.m. – 1:00 p.m. and Sundays, 1:00 - 2:30 p.m.

There is also the potential for patrons to leave with a bagged lunch, carry food or semi-carry out if they are in need of additional food. No referral needed.

**Dimitri House**

(585) 325-1796

102 North Union St. Rochester, NY 14607

[www.dimitri-house.org](http://www.dimitri-house.org)

Monday -Thursday 9 a.m. - 5 p.m. (closed 12 noon to 1 p.m. for lunch), Friday, 9 a.m. - 12 p.m.

Drop-In Lunch Program: Tuesdays, Wednesdays and Thursdays from 12:00 p.m. – 3:00 p.m.

Safe and welcoming atmosphere where neighbors in need can stop by for a meal and access services to help them address issues they may be experiencing. Counselors can help with mental and physical healthcare, transitional housing, public assistance, clothing needs and more. Peers from Rochester Mental Health Center are also available. This program offers HIV testing, TB testing and flu shots as available.

Food Pantry: Open Mondays, Wednesdays, Thursdays, and Fridays. To make an appointment, please call the main line. The food pantry provides groceries to those who need to supplement their own food supplies. Serving individuals and families living in Rochester once every 30 days by appointment. No referral necessary.

Mamczur Place: Currently, placement opportunities are pending.

DASH: ensures that individuals and families in housing have the case management support in place to help them secure and retain social service benefits, access necessities such as food

and clothing, and offer them helpful connections if and when they are ready to re-enter the workforce.

### **Family Promise of Greater Rochester (FPGROC)**

(585) 506-9050

142 Webster Ave. Rochester, NY 14609

[www.fpgroc.org](http://www.fpgroc.org) ; Email: [info@fpgroc.org](mailto:info@fpgroc.org)

Shelter program: Call main line (above) if you are in need of shelter (**hablamos español**).

Prevention, Diversion & Rehousing Program: Seeks to keep families in their homes, divert them from the court and shelter system as they transition to stable housing and support them in that transition. It is low-barrier (**meaning excessive documentation, including an eviction notice, is NOT required to qualify**), and can provide one month's rent or security deposit to assist a family with avoiding eviction or diverting shelter. There are eligibility requirements. Families who cannot be served are referred to other community resources.

Aftercare & Stabilization Services: For families transitioning out of the Shelter Program and into permanent housing, as well as families who have received support through the Prevention, Diversion, & Rehousing Program, are eligible for up to one year of comprehensive services. Aftercare & Stabilization case management ensures families maintain housing and self-sufficiency after housing vulnerability or homelessness and can provide:

- Moving assistance and furniture procurement
- Non-perishable food supplies
- Cleaning supplies
- Advocacy
- Assistance with school supplies and holiday gifts.

### **Grace House of Rochester**

(585) 473-9070

P.O. Box 15383 Rochester, NY 14615

<http://gracehouserochester.org/>

Provides transitional housing, case management, and life skills training for recently released incarcerated persons. No walk-ins, must request their case be reviewed by NYS Dept. Of Corrections & Community Supervision for possible referral to "Grace House".



## **House of Mercy**

(585) 546-2580

285 Ormond Street Rochester, NY 14605

<https://houseofmercyrochester.org/>

Help available 24 hours a day, 7 days a week.

All services can be accessed by calling the main line (above) or by emailing [info@houseofmercyrochester.org](mailto:info@houseofmercyrochester.org)

Emergency shelter with no time limit; advocacy services with social, medical and criminal justice/legal system, utilities companies as well as other organizations that have large impacts on the area's homeless and poor; social work and spirituality services; emergency financial assistance (utility bills, clothing, back rent, funerals, etc.); transportation services through volunteers.

Three hot meals times a day, every day of the week. Open to anyone: 8 - 9:30 a.m., 12 - 1:30 p.m. and 4 - 5:30 p.m.

Food Pantry provides bags of essential food items Monday - Friday 9 a.m. - 3 p.m.

Warehouse that stores all donated items is open Monday and Wednesday 2 p.m. - 4 p.m. as volunteer staffing permits as a free store for community members. Inventory fluctuates but will respond as quickly as possible. Furniture deliveries can be arranged for individuals who have found housing in the community.

## **Housing Council at PathStone, Inc.**

(585) 546-3700

75 College Avenue, 4<sup>th</sup> Floor Rochester, NY 14607

[www.thehousingcouncil.org](http://www.thehousingcouncil.org)

Services are currently offered remotely. Housing Hotline is open from 9 a.m. - 12 p.m. as staffing allows. Offices are currently closed until further notice, but counselors are still working remotely to serve the community.

Call or use the Contact Form on their website (above) to reach them. Office hours are Monday - Friday 8:30 a.m. - 4:30 p.m. The following remote services are offered:

- Pre-Purchase Counseling
- Post-Purchase Counseling
- Foreclosure Prevention Counseling
- HECM Counseling

Tenemos consejeros disponibles que pueden responder sus preguntas y brindar asesoramiento en español, ya sea usted un propietario actual o futuro, un inquilino o dueño de casa propia. También ofrecemos clases educativas en español según surja la necesidad.

### **Judicial Process Commission**

(585) 325-7727

200 West Avenue, 2<sup>nd</sup> floor Rochester, NY 14611

[rocipc.org](http://rocipc.org)

Food, shelter and housing referrals to homeless women and men and their families. Civil and employment support services remove barriers to employment, housing, and family reunification for those involved in the criminal justice system.

Information, support and referrals "over-the-phone". Information about free food distributions and food pantries is available.

### **Lifeline**

211 or (585) 275-5151 (can use any public telephone free of charge when dialing 211)

(800) 310-1160

422 South Clinton Ave Rochester, NY 14620

[www.211lifeline.org](http://www.211lifeline.org)

Provide information, referral and crisis/suicide prevention services for Monroe, Wayne, Ontario, Livingston, Cayuga, and Seneca Counties, crisis hotline. Provide information on available soup kitchens by zip code, emergency rental & utility assistance, drop in center information, support group information, mental health hotlines, resources for counseling.

### **Matthews Closet**

(585) 232-5160

316 Bay Street Rochester, NY 14605

[www.matthewscloset.org](http://www.matthewscloset.org)

Free clothing provided by appointment only via caseworker, social worker, doctor, pastor, health plan, rehab, etc. Must have a referral from an agency. Monroe County residents only.

### **Monroe County Department of Human Services Housing Unit**

(585) 753-6298, (585) 442-1742 after 5:00 p.m. on weekdays and holidays.

Provides assistance finding emergency, temporary, and permanent housing for families and individuals.

If you have a question on a pending Temporary Assistance (Cash Benefits) or Supplemental Nutrition Assistance Program (SNAP) application, you can contact the Intake Workgroups by email at: [dfa2a26.sm.monroe.intakell@dfa.state.ny.us](mailto:dfa2a26.sm.monroe.intakell@dfa.state.ny.us)

**Montgomery Neighborhood Center, Inc.**

\*SWAN Inc at Montgomery Neighborhood Center

(585) 436-3090

10 Cady Street Rochester, NY 14608

<https://www.swanonline.org/>

Email: [towens@swanonline.org](mailto:towens@swanonline.org)

The Montgomery Neighborhood Center provides a vast array of services to those living in the 14608, 14611 and 14619 area codes. Their services include:

Bus passes provided for doctor visits, court appearances, parole meetings, DHS interviews, others with proof of appointment.

Rental/mortgage assistance, Security Deposit Assistance, RG&E assistance, \$25 emergency food vouchers for Walmart/Tops, Furniture/appliance assistance (beds, frames, refrigerators, stoves), Referrals to neighborhood food pantries

**Northwest Neighborhood Service Center**

(585) 428-7620

400 Dewey Avenue Rochester, NY 14613

[NWOffice@CityofRochester.Gov](mailto:NWOffice@CityofRochester.Gov)

<https://www.cityofrochester.gov/locations/northwest-neighborhood-service-center>

Provide grants for emergency water heater & emergency furnace. Call (585) 428-7956

**Open Door Mission – Samaritan House Crisis Center**

(585) 454-6696

210 West Main Street Rochester, NY 14608

[www.opendoormission.com](http://www.opendoormission.com)

Emergency Housing: Doors Open Daily at 4:00 p.m. and 6:30 p.m.

Bed sign-up: must come in person to obtain a bed. In addition to overnight accommodation, guests are given access to warm meals and essential laundry services. Additionally, personalized case management assistance is available on a case-by-case basis for those seeking permanent housing and other person-centered services.

Community Meal Program: Daily at 6:00 p.m.

Meal is free of charge, no questions asked to visitors and clients. A thirty minute, non-denominational, attendance optional chapel service is presented after each hot meal.

An appointment can be made to visit the clothing room at the Mission Donation Center on 20 North Plymouth Avenue, Rochester, New York 14608

### ***Transitional Housing for men and women***

(585) 454-6696

156 North Plymouth Avenue Rochester, NY 14608

For Men: 90-day Transitional Housing Program for men experiencing struggles with chemical dependency, mental health or economic hardship. Program includes case management, counseling, vocational and financial development, and overall recovery.

Call Bradley Ames for a phone screen at (585) 645-0707

For women: 90-day Transitional Housing Program for women experiencing struggles with chemical dependency, mental health, or economic hardship. Program includes case management, counseling, vocational and financial development, and overall recovery.

Call Chaeonna Streeter for a phone screen at (585) 645-0646

### ***Coldwater Women and Children Residential Home***

(585) 325-3253

240 Coldwater Road Rochester, NY 14624

[cstreeter@opendoormission.com](mailto:cstreeter@opendoormission.com)

This Women & Children's Residential Program is a person-centered Christian program designed to address individual crisis situations through strengthening families. It offers a safe, comprehensive and dignified environment. This program helps women develop a plan for sustainable living which may include medical, vocational, and academic assessments as well as training in parenting, nutrition, job readiness, money management and self care.

### ***Supportive Housing***

230 West Main Rochester, NY 14608

The Miller Building, formerly Archie's Department Store, is neighboring to their Samaritan House emergency shelter and construction was made possible by a grant from the NYS Homeless Housing and Assistance Program (HHAP).

The property offers 13 studio apartments and 11 one bedroom apartments. Open Door Mission provides on-site support services for residents including: case management, job readiness training, financial management skill training, and job search assistance.

For information on how to qualify and any other questions, please contact Zachary Sheradin at (585) 454-6696 or [zsheradin@opendoormission.com](mailto:zsheradin@opendoormission.com)

### ***Out of the Darkness Recovery House for Women***

(585) 232-3777

PO Box 60824 Rochester, NY 14606

Reach out to Sonia Rodriguez via email at [sorodriguez@outofthedarknessroc.org](mailto:sorodriguez@outofthedarknessroc.org)

This sober living program provides help to women 18 and older who have just been released from jail, are trying to escape abusive relationships, or are trying to maintain a drug free lifestyle. Help in maneuvering the court system and counseling is provided. Help with life skills, relapse prevention, moving into affordable housing and gaining employment and functioning independently in the community are among other services offered.

### **Pathstone Corporation**

1 (800) 888-6770

400 East Ave Rochester, NY 14607

Email: [info@pathstone.org](mailto:info@pathstone.org)

Workforce development initiatives aim to deliver targeted education, training, and employment support services allow people to improve their opportunities. These efforts include:

- Career Services: customized, people-centered professional development services leading to portable skills and enhanced employability for diverse individuals including case management, work-based training credentialing and certifications and job placement and retention services.
- Mentoring: targeting two groups—High school students 14-17 and individuals returning from incarceration and entering/re-entering the workforce.
- Business & Employer Services: developers specialize in understanding each employer's unique requirements and preparing candidates with the needed skills and qualifications.
- Emergency Food & Shelter Services: provided for one-time emergency needs migrant and seasonal farmworkers and other rural disadvantaged people who may not be eligible for other emergency services.

Education and Health provide high quality, lifelong learning experiences to empower participants and communities.

- Substance Abuse & Prevention Services: in Western New York, PathStone provides incarcerated females with HIV education, prevention, intervention, testing and counseling care services. Support groups and transitional planning services are also administered for HIV-positive women in prison.

### **Housing Services**

- Section 8 Housing Choice Voucher Program: established by the U.S. Department of Housing & Urban Development enables the elderly, disabled and very low-income individuals and families to obtain and reside in decent, safe, sanitary and affordable housing.

### **REACH Advocacy**

102 North Union St Rochester, NY 14607

P.O. Box 10845 Rochester, NY 14610

Email: [info@reachadvocacy.org](mailto:info@reachadvocacy.org)

### ***Project Haven***

Consists of our traditional low-barrier sites for guests, who are chronically homeless, an LGBTQIA+ location, sober living through a partnership with Recovery Houses of Rochester, and a shelter site specially designed for women facing the myriad issues of sex trafficking through a partnership with Brightstar Community.

### **Rochester Family Mission**

(585) 436-7523

388 Tremont Street Rochester, NY 14608

[www.rfmission.org](http://www.rfmission.org)

Monday, Tuesday, Thursday: 9 a.m.-2 p.m., Wednesday: 9 a.m.-2 p.m., 4 p.m. – 5 p.m., Friday: By Appointment Only

Food Pantry: An open site, serving anyone who lives within Monroe County. Monday – Thursday, 9 a.m. - 2 p.m. Photo ID required, those in need can visit once a month for 3-5 days' worth of groceries.

Meals2Go: An open site, serving anyone who lives within Monroe County, the Meals2Go programs hours of operation is the 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup> Wednesday of the month, 4 p.m. - 5 p.m. on a first come, first served basis. Photo ID required. All meals are packaged to go.

Clothing Closet & Dress4Success: Provide free emergency clothing to individuals and families facing economic hardships or crisis conditions as well as professional attire to assist individuals in their transition toward securing meaningful employment. An open site, serving anyone who lives within Monroe County. Open Monday and Tuesday, 10:00 a.m. to 1:00 p.m. by appointment. Photo ID is required.

### **Rochester Housing Authority**

(585) 697-3600

675 W. Main Street Rochester NY 14611

[www.rochesterhousing.org](http://www.rochesterhousing.org)

Rochester Housing Authority provides services to residents of public housing and persons participating in section 8 housing. Other concerns can be addressed to the Monroe Housing Council at (585) 546-3700.

Rochester Housing Authority will be administering Emergency Housing Vouchers (effective 7/19/21) for individuals/families that fulfill eligibility criteria:

- Individual/Family must meet HUD's definition of homelessness
- Individual/Family must meet HUD's definition of at risk of homelessness
- Individual/Family must fit HUD's definition of fleeing domestic violence/trafficking

- Individual/Family must meet HUD's definition of recently homeless, and in need of EHV to maintain housing stability

EHV's are managed through a direct referral process. All referrals for an EHV must come directly from Partners Ending Homelessness (Monroe County Continuum of Care), through the community's Coordinated Entry System.

### **St. Joseph's House of Hospitality**

(585) 232-3262

402 South Avenue Rochester, NY 14620

[www.saintjoeshouse.org](http://www.saintjoeshouse.org)

Email: [st.joes@frontiernet.net](mailto:st.joes@frontiernet.net)

Daily Lunch Program: Open at 9:00a.m. A large urn of Coffee or Tea is available from the time we open until gone or 11:00a.m.- whichever comes first- on the south-facing entrance.

Lunch: Open daily from 11:30a.m. - 12:15p.m. Bag lunches, sometimes featuring hot meals, are handed out on the west-facing entrance.

Second seating is at 12p.m.(no one will be seated after 12:15 p.m. when doors close).

A shower with soap, shampoo and towels available for use on Thursdays mornings, 9a.m. - 11a.m.

**Alex House:** Alexander Apartments provide a safe, secure and affordable living environment for people with substance abuse disabilities, helping individuals transition from unstable living situations to a stabler, healthier environment.

- Contact Info: Jasmin Reggler, (585) 314-8028
- Contact Info: Trudy Scahill, (585) 200-1352, [gscahill@yahoo.com](mailto:gscahill@yahoo.com)

**Dorothy Day House:** Our venture houses citizens, first; accepts them; offers them an advocate. Together, the two decide the best path. We also believe free medical assistance starts immediately. After about a year, when a resident gets on their feet, they will make way for a new person matched with a new advocate.

- Contact Info: (585) 286-5295 or (585) 232-3262, Email: [st.joes@frontiernet.net](mailto:st.joes@frontiernet.net)

**Homeless Shelter:** Provides about 15 beds a night to men who require shelter during Rochester's coldest months from November 4<sup>th</sup> through Mid-April. Doors open at 8:00 p.m. sharp, when check-ins begin. Curfew is also 8:00 p.m. Guests can stay through lunch. Call ahead to determine if there is vacancy.

Hospitality: A shower with soap, shampoo and towels available for use on Thursdays mornings, 9a.m. -11a.m.

The name given to the lunch program, where everyone is invited to come and enjoy hot coffee, a snack, toiletries, games, newspapers, basic services and simple needs. There is a washing machine and dryer available for guests to wash their clothes, being able to accommodate three people's laundry each morning.

The Foot and Hair Clinic: Relationship building is the main purpose of this service, as well as caring for the very worn feet of guests. Haircuts and foot wash & soak, massage, nail clipping and callous scraping by registered nurses, simple wound care, and medications for common foot conditions. Fresh socks are provided. Foot clinics 3 or 4 times in the late fall and early winter months.

### **St. Peter's Kitchen**

(585) 235-6511

681 Brown Street Rochester, NY 14611

P.O. Box 11031 Rochester, NY 14611

[stpeterskitchen.org](http://stpeterskitchen.org)

Lunch Program: Monday - Saturday 12 p.m. – 1 p.m.

- Other services available during lunch: phone use or copy/fax services as well as inquire about other services and resources available throughout the Rochester area.

Food Pantry: Tuesday – Thursday, 9:30a.m. – 11 a.m.

Foodlink Nutrition and Cooking Classes, Food Pantry and Holiday Meals, Holiday Gift Baskets, Birthday Cake and gift, Neighbors Table, School Supply Drive, Emergency Utility Assistance, Emergency Rent/Security Deposit Assistance, Emergency Prescription Assistance and Emergency Transportation Assistance programs are also available.

### **Saint Vincent DePaul Society**

(585) 338-2330

124 Evergreen Street Rochester, NY 14605

[www.svdprochester.org](http://www.svdprochester.org)

Provides assistance, in the form of furniture and basic household items, to residents of northeast Rochester who demonstrate need.

### **Salem United Church of Christ: Salem Nutrition Center**

(585) 454-5973

60 Bittner Street Rochester, NY 14604

<https://www.christinthecity.com/>; Email: [info@christinthecity.com](mailto:info@christinthecity.com)

Serves hot lunch Monday and Tuesday from 10:30 a.m. – 1 p.m.



**Salvation Army**

(585) 987-9500

70 Liberty Pole Way Rochester NY 14604

[easternusa.salvationarmy.org](http://easternusa.salvationarmy.org)

[rochesterny.salvationarmy.org](http://rochesterny.salvationarmy.org)

Each guest is provided a bed and a locking dresser, laundry service provided on site during posted hours and meals are provided for all residents each day. Substance abuse counselors, mental health therapists, medical professionals and Veterans advocates provide on-site outreach, assessment, and referrals to appropriate treatment. Residents have access to educational and vocational training as well as recreational opportunities. Limited transportation assistance in the form of bus tokens is provided to residents who have appointments or employment not within walking distance.

**Booth Haven Shelter**

(585) 987-9540

70 Liberty Pole Way Rochester, NY 14604

Serving homeless men.

**Safe Haven**

300 East Main Street Rochester, NY 14604

Serving the chronically homeless.

**Hope House Women's Shelter**

(585) 697-3430

100 West Ave Rochester, NY 14611

Serving homeless women and children.

**Spiritus Christi Prison Outreach Shelter and Care Program**

(585) 527-0121

30 Millbank St, Rochester, NY 14619

Although SCPO is affiliated with the church, the outreach program is non-religious and welcomes anyone regardless of religious affiliation. Has programs for those that need emergency housing, transitional housing, and supportive permanent housing.

***Jennifer House***

(585) 288-1074

Provides housing for qualified females with a criminal history who are entering the community from jail, in-patient facilities, the streets and other homeless situations. Other programs like obtaining meaningful employment, women's empowerment, recreation therapy, family

reunification as well as a safe place to sleep and their basic food, clothing and toiletries needs met are also provided. An interview is required for admission.

**Nielsen House**

(585) 328-0801

Provides housing for qualified males over the age of 18 with a criminal history who are entering the community from jail, in-patient facilities, the streets and other homeless situations. An interview is required for admission.

**Third Presbyterian Church**

(585) 271-6513

4 Meigs Street Rochester, NY 14607

[www.thirdpresbyterian.org](http://www.thirdpresbyterian.org)

Dining Room Ministry: Hot meal served every Saturday, 11 a.m. – 12 p.m.

Food Cupboard: Thursdays, 9:15 a.m. to 11:45 a.m. Guests may receive groceries weekly (identification needed each visit).

**Urban League**

(585) 325-6530

265 North Clinton Avenue Rochester NY 14605

[info@ulr.org](mailto:info@ulr.org), [www.urbanleagueroch.org](http://www.urbanleagueroch.org)

Urban League of Rochester Economic Development Corporation assists with Emergency Rental Assistance.

Assists with individualized counseling for new homeowners, affordable housing project.

**Veterans Outreach Center**

(585) 546-1081 or toll-free 1-866-906-8387

447 South Avenue Rochester NY 14620

[veteransoutreachcenter.org](http://veteransoutreachcenter.org)

Open Monday – Friday 8:30 a.m. - 5 p.m. no appointment necessary.

Quartermaster: Monday – Friday 9:00 a.m. to 4:30 p.m. Committed to ensuring veterans and their families have access to the supplies they need, completely free of charge. The Quartermaster is open to veterans and their families who need food, clothing and hygiene items while supplies last. Clients may schedule appointments or walk-in; if new a brief interview will be conducted.

Behavioral Health Services offers a wide range of services and programs directed at easing stress and building a sense of community for and among veterans. There is a Morale Center, Suicide Prevention and Awareness and Therapeutic Groups and Outreach Services available. For more information call (585) 546 –1081.

Job Training services in a variety of fields are provided at the Colonel Rober N. Abbott Veterans Community Technology Center. It is free to use the computers at the VCTC as well as take the classes offered. For more information about what is offered and when call: (585) 295 – 7832.

Employment Support: services offered to make connections between those that are ready and eligible to work and employers seeking applicants.

Legal Counseling: Help with Housing, Public Benefits, Employment Benefits and Rights and Seniors' Civil Legal Services. Due to the rise in COVID cases, LawNY will not be on-site at VOC. Should any veterans have legal questions, please contact LawNY at (585) 325-2520.

**Richards House and Otto House:** The facilities accommodate up to 36 residents in a safe homelike environment, where they receive vital mental health services and addiction treatment. There are two additional funds set up to assist residents with needs that fall outside of normal services (Richards House Emergency Fund) and for residents to provide some holiday cheer to their families (Richards House Holiday Fund).

**Priscilla's House** has been under revision for the year 2021 and will announce their female veteran residential services effort sometime in 2022. For more information contact VOC case manager or call (585) 546 – 1081.

## **Volunteers of America**

(585) 647-1150

214 Lake Avenue Rochester, NY 14608

[www.voapny.org](http://www.voapny.org)

Emergency Family Shelters: Emergency housing to entire families of any composition in their 13-unit emergency family shelter. VOA provide basic daily living needs such as food, clothing and hygiene supplies along with case management services to connect them with a wide range of community resources to help.

Housing for Seniors: Cobblestone Senior Apartments are specifically designated for low-income elderly men and women who are at risk of being homeless.

Housing for Veterans: VOA offers homeless veterans access to safe, supportive housing and individualized support services.

Permanent Supportive Housing: Provides supportive housing for people who have recurring bouts of homelessness, and are dealing with mental health or addiction issues, or are at-risk of becoming homeless.

Residential Reentry Center: Provides transitional housing and support to adults leaving correctional facilities. Residential Reentry Center and Community-Based Residential Programs help adults transition from incarceration and get a fresh start.

Rapid Re-housing: Helps homeless individuals and families access permanent housing through the use of short-term rental subsidies and support services. Once stabilized, participants take responsibility for their rent.

### **Willow Domestic Violence Center**

(585) 232-5200 (business)

(585) 222-SAFE (7233) (24-hour Voice Hotline)

(585) 222-SAFE (7233) (24-hour Textline)

[hotline@WillowCenterNY.org](mailto:hotline@WillowCenterNY.org) (Email Hotline)

Willow Domestic Violence Center P.O. Box 39601 Rochester, NY 14604

Email: [info@willowcenterny.org](mailto:info@willowcenterny.org)

[willowcenterny.org](http://willowcenterny.org)

Willow Center offers a range of emergency and non-emergency supportive services:

- 24/7 Hotline
- Emergency Shelter – safe housing for adults and their children
- Safety Planning – personalized to the needs of the individual and situation
- Court Accompaniment – to obtain a court order of protection
- Short-term Counseling and Support – individualized support in a safe and confidential location
- Support Groups – Connect with others and find strength in the community

**All of Willow's services are free and confidential. Call for more information.**

### **YWCA of Rochester and Monroe County**

(585) 546-5820

(585) 546-1077 (fax)

175 North Clinton Avenue Rochester, NY 14604

[ywinfo@ywcarocheester.org](mailto:ywinfo@ywcarocheester.org)

Provides immediate housing needs for homeless women and children.

## **SENIOR CENTERS AND MEAL PROGRAMS**

### **Meal Programs**

Senior Center programs located throughout Monroe County serve residents age 60 and over. All offer a nutritious meal and many have a complete calendar of recreational, cultural, educational, health and social service programs. Transportation services are available at many programs. There are several meal programs available for mature adults in Monroe County.

## **Lunch Club 60 Program**

The Lunch Club 60 Program is a congregate meal program for persons 60 or more years of age their spouse of any age or their adult disabled child of any age when accompanied by the person 60+ and is administered by the Monroe County Office for the Aging. The suggested meal donation for the Lunch Club 60 is \$3.50 per meal unless you earn more than 185% of the Federal Poverty Rate. For those who earn more than 185% of the Federal Poverty Rate a contribution of \$7.50 is suggested. and a reservation 2 weeks in advanced is required.

## **Transportation to Lunch Club**

Transportation services are available at many programs for eligible individuals. There is a suggested contribution of \$1.00 per one-way trip for participants who receive transportation services to the meal program. The actual cost is \$11.64/one-way trip. These contributions are put back into the program to create additional opportunities for individuals to participate. An otherwise eligible individual cannot be denied service for inability or refusal to contribute to the program.

Meal selections change monthly and each site posts their meal calendar. If you have questions, contact your Senior Center/Site or the Office for the Aging at (585) 753-6280.

## **Centro de Oro Senior Center**

859 N. Clinton Ave., Rochester, NY 14605

Phone: (585) 256-8900 x123

*Serving Breakfast at 9:00am, Lunch at 12:00pm, Monday - Friday. Transportation may be available by calling the Center's Coordinator. Centro's lunch menu differs from other Lunch Club locations. Caters to Hispanic Population.*

## **Charles Settlement House**

71 Parkway, Rochester, NY 14608

Phone: (585) 277-0813 x438

Located at the Charles Settlement House 2nd Floor.

*Serving Breakfast 8:30am-9:30am, Lunch 12-12:30pm, Monday - Friday. Transportation may be available by calling the Center's Coordinator.*

*Charles Settlement House also manages the lunch program at Dunn Tower I - Wednesday at 12:00pm and Dunn II - Wednesday at 12:00pm for Dunn Residents ONLY*

## **Chili Senior Center**

3237 Chili Ave., Rochester, NY 14624

Phone: (585) 889-6185

*Serving Breakfast at 9:15am on Wednesdays, Lunch at 12:00pm on Mondays. Transportation may be available by calling the Center's Coordinator.*

## **Community Place of Greater Rochester- Bilingual Location**

145 Parsells Avenue, Rochester, NY 14609

Phone: (585) 288-0021

*Serving Lunch at 11:30am, Monday - Friday. Transportation may be available by calling the Center's Coordinator.*

**Gates Senior Center**

1605 Buffalo Rd., Rochester, NY 14624

Phone: (585) 247-6100

*Serving Lunch at 11:30 am, Tuesday, Wednesday, and Thursday. Transportation may be available by calling the Center's Coordinator.*

**Greece Community and Senior Center**

3 Vince Tofany Blvd., Rochester, NY 14612

Phone: (585) 723-2425

*Serving Lunch from 11:30am-12:00pm, Monday - Friday. Transportation may be available by calling the Center's Coordinator.*

**Henrietta Senior Center**

515 Calkins Road, Henrietta, NY 14467

Phone: (585) 334-4030

*Serving Lunch at 12:00pm, Monday-Wednesday. To Go Meals also available 11:00am-12:30pm Monday-Wednesday. Transportation may be available by calling the Center's Coordinator.*

**Hilton Senior Center**

59 Henry Street, Hilton, NY 14468

Phone: (585) 392-9030

*Serving Lunch 12:00pm-1:00pm Tuesday. Transportation may be available by calling the Center's Coordinator.*

**Irondequoit Senior Center**

450 Skyview Centre Parkway, Rochester, 14622

Phone: (585) 336-6078

*Serving Lunch at 11:30am-12:30pm, Monday - Friday. Transportation may be available by calling the Center's Coordinator.*

**LIFESPAN Wolk Café Downtown**

25 Franklin Street, Rochester, NY 14604

Phone: (585) 232-3280

Serving Breakfast from 8:45am - 10:30am, Lunch 11:30am-12:00pm Monday - Friday.

Transportation may be available by calling the Center's Coordinator.

**LIFESPAN Lily Café at the Maplewood Y**

25 Driving park Ave., Rochester, NY 14613

Phone: (585) 341-4013

*Serving Lunch 11:30 am-12:30pm Monday- Friday. Transportation may be available by calling the Center's Coordinator.*

**MARC of Baden Street**

86 Vienna Street, Rochester, NY 14605

Phone: (585) 325-4910 x1148

*To Go Only Lunches at 12:00 pm, Monday - Friday. Transportation may be available by calling the Center's Coordinator.*

**Ogden Senior Center**

200 South Union Street, Spencerport, NY 14534

Phone: (585) 617-6126

*Serving Lunch at 12:00pm, Monday, Wednesday, and Friday. Transportation may be available by calling the Center's Coordinator.*

**Pittsford Senior Center**

35 Lincoln Avenue, Pittsford, NY 14534

Phone: (585) 248-6235

Directions: I-590 to Monroe Avenue. East over canal. Turn right onto Sutherland Street. Left onto Lincoln Avenue. Senior and Community Center is on the right.

*Serving Lunch at 12:00pm, Monday, Wednesday, and Friday. Transportation may be available by calling the Center's Coordinator.*

**Montgomery Senior Center****Southwest Area Neighborhood Center**

10 Cady Street, Rochester, NY 14608

Phone: (585) 436-3090

*Serving Lunch 12:00pm-1:30pm, Monday-Friday. Transportation may be available by calling the Center's Coordinator.*

**Sweden Senior Center**

4927 Lake Rd S., Brockport, NY 14420

Phone: (585) 637-8161

*Serving Lunch at 12:00pm Tuesday-Friday. Transportation may be available by calling the Center's Coordinator.*

**Webster Senior Center**

1350 Chiyoda Drive, Webster, NY 14580

Phone: (585) 872-7103

*Serving Lunch 12:00pm-12:30pm Monday – Thursday and some Fridays. Transportation may be available by calling the Center's Coordinator.*

**Wheatland Senior Center**

22 Main Street, Scottsville, NY 14546

Phone: (585) 889-1284

*Serving Lunch at 12:30pm Monday and Wednesday by reservation. Transportation may be available by calling the Center's Coordinator.*

**Meal Sites**

A **meal site** differs from a Lunch Club site because it does not provide nutrition education, counseling or recreational programming. Meal sites only provide a meal that meets the 1/3 Daily Required Intake (DRI) of nutrients for an older adult. Meal sites have different menus from the Lunch Club Sites listed above.

**Office for the Aging/Monroe Community Hospital**

435 East Henrietta Road, Rochester

Phone: (585) 753-6280

- Tickets and program registration are available in the Monroe County Office for the Aging on the 3rd floor of MCH, Monday - Friday, 9:30-11 a.m. and 2-4 p.m.
- The ticket must be completed, signed, and given to the cashier in the cafeteria at time of service. The individual must abide by the program regulations and may only choose from items outlined on the ticket, unless the cafeteria administration needs to make a change based on availability. In those instances, the individual may only choose items based on the food choices defined by the cafeteria administration.
- Individuals must be 60 or over, the spouse of a participant 60 or over, or the adult disabled child who resides with a participant age 60 or over. Due to health and safety regulations, participant may not be a resident or patient of Monroe Community Hospital.

**Contributions for the Meal Only Sites**

- The Monroe County Office for the Aging suggests a contribution of \$3.50 per meal for eligible participants.
- If an individual earns more than 185% of the Federal Poverty Rate, we suggest a contribution of \$7.50 per meal (actual cost of the meal).
- Contributions for this meal site will be collected in the Monroe County Office for the Aging.
- Participants will be provided an envelope and may, if they choose, confidentially provide a contribution in the locked box on the right side of the door as you are exiting the office.
- Individuals may contribute using a check made out to the Monroe County Office for the Aging, and while this check will not be tracked or applied to any individual user, the individual does give up anonymity in making a contribution.
- An individual who otherwise meets the eligibility requirements does not need to be a resident of Monroe County to participate in this program. An individual who is otherwise eligible cannot be denied service for failure or refusal to contribute a suggested contribution.

**Home Delivered Meals: Meals at Home**

The Monroe County Office for the Aging contracts with UR Medicine Home Care, Visiting Nurse Service. (585 787-8397) to assist with better health through nutrition. Often mealtime becomes a real challenge for individuals who are recuperating from an illness or who are too ill or frail to prepare a meal. Meals on Wheels provides the valuable nutrition needed. Anyone can make a request for service.

To be eligible for this service a person must be: 60 years of age; and homebound; and living alone or with someone who is unable to prepare nutritious meals and/or is absent during the day.

UR Medicine Home Care has numerous meal programs. The meals funded by the Office for the Aging have a recommended contribution of \$4.00 per meal unless you earn more than 185% of the Federal Poverty Rate. For those who earn more than 185% of the Federal Poverty Level, we suggest a contribution more in line with the actual meal cost of \$8.00 per meal.